WITCHCRAFT ELEMENTS
SPELLWORKING SERVICES: TERMS & CONDITIONS

Last updated: 06/11/2026

Please read these Terms & Conditions carefully before requesting or purchasing a spellworking service from Witchcraft Elements. By proceeding with a consultation or agreeing to a spellworking, you acknowledge that you have read and understood the relevant terms.

1. About Our Services

Witchcraft Elements provides personalised spiritual services, including divination consultations and bespoke spellworkings.

All services are undertaken with intention, consideration and respect for the individual circumstances surrounding each request.

Our services are spiritual in nature and are not intended to replace professional medical, mental health, legal, financial or other qualified advice.

2. Initial Enquiries & Acceptance of Requests

All spellworking requests must begin with the completion of an initial enquiry form.

Submitting an enquiry is entirely free of charge and does not constitute a booking or guarantee that a consultation or spellworking will be accepted.

Each request will be reviewed to establish whether it falls within the types of workings offered by Witchcraft Elements and whether I am personally comfortable and willing to consider undertaking it.

I reserve the right to decline any enquiry for personal, ethical, practical or other reasons, without obligation to provide a detailed explanation.

Where an enquiry is accepted for further consideration, you will be contacted by the email address provided in your enquiry form and invited to proceed with a paid divination consultation.

No payment is required when submitting the initial enquiry form.

3. Divination Consultations

Before agreeing to undertake a spellworking, a divination consultation will be carried out to explore the circumstances surrounding your request and assess whether the proposed working is appropriate, necessary or potentially beneficial to your intentions.

The consultation is a separate paid service and must be paid for in advance of the divination being undertaken.

The divination findings may result in one of the following recommendations:

- **Proceed:** The requested spellworking is considered appropriate to your circumstances.
- **Alternative or adapted working:** A different approach or adjustment is recommended.
- **No working recommended:** The findings suggest that a spellworking is not necessary, appropriate or likely to be beneficial.

The results and relevant details of the divination, along with my interpretation of the findings and any recommendations will be communicated to you by the email address provided in your enquiry form following completion of the consultation.

Divination is an interpretative spiritual practice and should not be considered a guaranteed prediction or determination of future events.

3.1 Consultation Fees

A consultation fee will be communicated to you before you are asked to proceed with divination.

The fee covers the time, experience and divination involved in assessing your request.

Where a spellworking is recommended and you choose to proceed, the full consultation fee will be deducted from the agreed cost of the spellworking.

Where no spellworking is recommended, the consultation is considered complete and the fee is retained for the divination service provided.

Should you choose not to proceed with a recommended spellworking, the consultation fee will not be refunded solely because you have decided not to continue, subject always to your statutory cancellation rights.

If a request is declined before divination has been undertaken, no consultation fee will be charged.

4. Agreeing to a Spellworking

A spellworking will only proceed once:

- The initial enquiry has been accepted.
- The divination consultation has been completed.
- A suitable working has been recommended.
- The proposed working and its intention have been discussed and agreed upon.
- The final price and any relevant arrangements have been confirmed.
- Payment has been received.

Where an alternative or adapted working is recommended, your agreement will be obtained before any changes are made.

You are under no obligation to accept a recommendation or proceed with a spellworking following your consultation.

Witchcraft Elements reserves the right to decline or discontinue a proposed working where circumstances, personal boundaries or ethical considerations make it inappropriate to proceed. Should a working be discontinued after final payment has been made, a proportionate amount for the service already provided may be retained, where permitted by law.

4.1 Spellworking Fees

The cost of a spellworking will be determined individually, taking into consideration the nature and complexity of the requested work, the time involved, any materials or ingredients required and any other relevant factors.

Following your divination consultation, if a spellworking is recommended, you will be provided with details of the proposed working and a full cost by the email address provided in your enquiry form before being asked to make a decision. No additional work or charges will be undertaken without your agreement.

The consultation fee already paid will be deducted in full from the agreed cost of the spellworking, should you choose to proceed. You will therefore only be required to pay the remaining balance.

Once you have confirmed that you wish to proceed, payment arrangements will be provided. Unless otherwise agreed, the remaining balance must be paid in full before the spellworking commences.

No spellworking will begin until the proposed work has been agreed and the required payment has been received.

If you decide not to proceed with the recommended spellworking, the consultation fee will be retained as payment for the divination service already provided, subject to any applicable statutory cancellation rights.

All spellworking fees relate to the time, preparation, materials and spiritual service provided. Payment does not guarantee a particular outcome or result.

5. Ethical Practice & Practitioner Boundaries

Witchcraft Elements operates in accordance with its own personal principles, ethical boundaries and approach to witchcraft.

Not all spellworking requests will be accepted. I reserve the right to decline requests that fall outside my personal practice, ethical boundaries, experience or the services I am willing to provide.

Where appropriate, an alternative approach may be suggested.

Any decision to decline a request will be communicated respectfully and without judgement of the individual or their circumstances.

6. Payment Terms

All consultation and spellworking fees will be communicated and agreed upon before payment is requested.

Payments must be received in full before the relevant service begins, unless otherwise agreed in writing.

Where a consultation fee is credited towards a spellworking, the remaining balance will be clearly communicated before the spellworking is confirmed.

No spellworking will commence until the agreed payment arrangements have been fulfilled and the working has been confirmed.

7. Cancellation Rights & The 14-Day Cooling-Off Period

Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, customers purchasing services online generally have a statutory right to cancel within 14 days of entering into the relevant service contract.

Divination consultations and spellworkings are treated as separate services, with separate agreements and cancellation periods.

7.1 Divination Consultation Cancellations

As divination consultations are generally undertaken within the 14-day cancellation period, customers will be asked to expressly request that the consultation begins before this period expires.

By requesting an early consultation, you acknowledge that you will waive your statutory right to cancel the consultation once the service has been fully completed, provided the required acknowledgement has been given.

If you cancel before the consultation has been fully completed, a proportionate amount for the service already provided may be retained, where permitted by law.

7.2 Spellworking Cancellations

Where a spellworking has been agreed upon, customers will have a separate 14-day cancellation period beginning when that agreement is entered into.

Spellworkings may occasionally be undertaken within this period where the timing is considered favourable and practitioner availability allows. Customers will be asked to expressly request that the spellworking begins before this period expires.

By requesting an early spellworking, you acknowledge that you will waive your statutory right to cancel the spellworking once the service has been fully completed, provided the required acknowledgement has been given.

If you cancel before the spellworking has been fully completed, a proportionate amount for the service already provided may be retained, where permitted by law.

7.3 Exercising Your Cancellation Rights

To exercise your statutory right to cancel, you must notify Witchcraft Elements of your decision by a clear statement, such as an email sent to witchcraftelements@gmail.com.

You may use the model cancellation form provided with your contract information, although this is not compulsory.

Where a valid cancellation is received, any refund due will be processed in accordance with applicable consumer legislation.

Nothing within these Terms & Conditions removes or restricts your statutory cancellation rights.

8. Refunds & Completed Services

Once a divination consultation or agreed spellworking has been fully completed in accordance with the agreed service, refunds will not ordinarily be provided solely because:

- You have changed your mind.
- You are dissatisfied with the divination findings.
- You have not experienced your desired outcome.
- You feel the working has not produced the results you hoped for.
- Your personal circumstances or intentions have subsequently changed.

Spellworkings are spiritual services and do not carry guaranteed outcomes.

Where a service has not been provided as agreed, has not been performed with reasonable care and skill or otherwise fails to meet applicable consumer rights, you retain your statutory entitlement to an appropriate remedy.

Depending on the circumstances, this may include repeat performance or a price reduction, potentially up to the full amount paid.

Any applicable statutory cancellation or refund rights will always be respected.

9. Spellworking Results & Expectations

Spellworkings are spiritual practices undertaken with a particular intention. They are not a guarantee that a desired outcome will occur or that external circumstances, events or another person's behaviour will change.

No particular result, timeframe or manifestation can be promised or guaranteed.

The outcome of any working may be influenced by circumstances and factors beyond the scope of the service.

By commissioning a spellworking, you acknowledge that you are purchasing a spiritual service rather than a guaranteed real-world result.

10. Third-Party Requests & Personal Boundaries

Where a requested working involves another individual, customers should avoid providing unnecessary personal, confidential or identifying information about that person.

Witchcraft Elements does not claim to control another person's thoughts, feelings, decisions, free will or actions.

Requests involving third parties will be assessed individually and may be declined where they fall outside my personal or ethical boundaries.

11. Health, Wellbeing & Professional Advice

All services provided by Witchcraft Elements are spiritual in nature and intended for personal, spiritual or reflective purposes.

They are not medical treatments, therapies or substitutes for professional healthcare, mental health support or other qualified advice.

No claims are made to diagnose, treat, cure or prevent any physical or psychological condition.

Customers should always seek appropriate professional support for medical, mental health, legal or financial concerns.

12. Confidentiality & Privacy

All consultation enquiries and personal information will be treated with discretion and handled in accordance with the Witchcraft Elements Privacy Policy and applicable data protection legislation.

Information supplied through enquiry forms and divination consultations will be used for the purposes of reviewing requests, providing agreed services and communicating with customers.

Customers should only provide information relevant to their consultation and should avoid sharing unnecessary sensitive or identifying information about other individuals.

Further information about how personal information is collected, processed, stored and retained can be found in our Privacy Policy.

13. Age Restrictions

All divination consultation and spellworking services provided by Witchcraft Elements are intended exclusively for individuals aged 18 years and over.

By submitting an enquiry or purchasing a service, you confirm that you meet this age requirement.

14. Service Availability & Timeframes

All consultations and spellworkings are undertaken subject to availability.

Estimated timeframes will be communicated wherever possible, although exact dates may vary depending on the nature of the working, availability and circumstances.

Where an agreed service cannot be completed within the expected timeframe, you will be notified of any relevant changes.

If Witchcraft Elements is unable to provide an agreed service, any appropriate refund or other remedy will be offered in accordance with applicable consumer legislation.

15. Complaints & Customer Support

If you have a concern or complaint regarding a consultation or spellworking, please contact Witchcraft Elements directly at:

Email: witchcraftelements@gmail.com

Please include your name, details of the service and a description of your concerns so that the matter can be reviewed.

All complaints will be treated respectfully and considered on an individual basis.

Nothing in this section affects your statutory consumer rights.

16. Changes to These Terms

Witchcraft Elements reserves the right to update or amend these Terms & Conditions where necessary.

The version applicable to your booking will be the version provided to you at the time your service agreement is entered into.

Any changes will not retrospectively remove or restrict rights or obligations arising under an existing agreement.

17. Governing Law

These Terms & Conditions are governed by the laws of England and Wales, subject to any mandatory consumer protection rights applicable to customers residing elsewhere.

Nothing within these terms restricts any rights you may have to bring proceedings in the courts available under applicable consumer protection legislation.

Witchcraft Elements

Owner: Rachel Summers

Address: 3 Pine Hill Close, Nottingham NG5 9DA

Website: https://witchcraftelements.co.uk

Email: witchcraftelements@gmail.com